



Quality- and Environmental Management Handbook

Chapter 10: Improvements

1. COMMITMENT

1.1. Quality- and environmental policy

To assure high quality services, Sipospack is putting special focus on learning and satisfying the customer needs and requirements, on keeping the legal and social requirements, on following the changes of these requirements and on continuous improvement of the quality.

Within its main activity (packaging film converting and trading), Sipospack is aiming on all above efforts by minimizing any environmental affects on its production sites and their surroundings.

For these reasons, Sipospack has implemented a quality- and environmental system in 2003, and continuously developing this system since the implementation.

The management of the company has set the following integrated quality- and environment policy

- The company is keeping and continuously following the valid legal requirements and its changes.
- The company is making special efforts on learning and supplying the customer's needs on a high level, aiming on continuously increasing customer satisfaction.
- The management of the company is taking key responsibilities in the operation of the integrated quality- and environmental management system. The managing director, together with all employees, assures that the company is fully operating in line with the customer needs, the legal regulations and the social requirements.
- The management of the company secures the continuous development of the integrated system.
- The company is selecting its employees with special care, making sure of the employees's continuous education and development.
- All the employees of the company take responsibility for their own field, so that the requirements are kept, the environmental affects are minimized, and the quality is in line with the customers' needs.
- The company is following the available new scientific results, building them in its technology, the products and the services, parallelly aiming on minimizing the cost levels and the environmental affects.
- During its operation, the company takes responsibility for meeting all Hungarian and European legal requirements, laws, regulations and standards, as well as the internal regulations of the company.
- The company is building and continuously updating the proper administration for the management of the integrated policy, identifying and describing the key elements, and securing the employees to learn the concerning parts of this documentation.
- The company is systematically caring about the development of the environmental thinking and acting of its leaders and the employees.
- The company is putting special focus on the careful selection of its suppliers.
- The company is motivating its sub-contractors and suppliers to connect to its integrated management system, at least on the level of minimum requirements.
- The company is making its integrated quality- and environmental policy publicly available, reachable.

The Managing Director of the company is putting in force the company's integrated quality- and environmental policy by today.

Sóskút, 19. April 2018.

managing director